**DRAFT**

**WEST AND EAST PUTFORD**

**EMERGENCY ADVICE**

**COPIES OF THIS EMERGENCY ADVICE ARE AVAILABLE:**

On **Parish Council Notice Boards** in West and East Putford or on the website (Putford.co.uk)

A copy can also be obtained from the Parish Council Chairman, Councillor Mrs P Geen (contact details below) or the Parish Clerk (contact details below).

**EXAMPLES OF EMERGENCY SITUATIONS**

When the Parish of West and East Putford is subject to adverse weather conditions or an emergency situation, knowledge of this emergency advice should minimise the impact to those affected. The following information provides details on how to get help or assistance if you or a vulnerable person needs it.

**Adverse Weather:**

1. Heavy Snowfall: (isolating the Parish for an unacceptable period).
2. Flooding.
3. Severe storm – wind and rain. (Causing structural damage to property and/or uprooting of trees).
4. Electrical power cuts or loss of land line telephone services likely in adverse weather.
5. Road traffic Accident: (major incident – possibly involving H.G.V.'s carrying hazardous loads, risk of: explosion, water or air pollution; all a threat to life and property).
6. Aircraft Crash: Should an aircraft crash in the parish this could cause a catastrophic incident depending on the location.
7. Fire: (major incident involving several properties (possibly; domestic, farm or commercial) and requiring the affected property and surrounding properties to be evacuated).

**Emergency Shelter: St Stephen’s Church.**

**Information:**

The following information is about helping you to be prepared in an emergency situation, what to have to hand and where to find useful information. Updates on what to do and how to help yourself can also be found by listening to local radio/television/relevant websites. Social media is also becoming widely used.

**Look Out For Vulnerable People:** If you are concerned either for a neighbour, relative or friend then (depending on the circumstances) contact the appropriate emergency service (telephone 999) or a Parish Councillor for advice, (*contact list at end of this document*).

**In Winter:** Check any elderly / vulnerable neighbours; do they have access to hot drinks / food and a method of staying warm. Offer to collect some essentials from the local shop and bring in some firewood, coal / logs for them. If the person is suffering from the cold or sickness you should always dial 999 and seek professional help.

**USEFUL INFORMATION**

Here are some useful tips, how you can help yourself and be better prepared in a time of emergency.

*Before winter/adverse weather conditions, check your store cupboards.*

**Suggested Emergency Store Cupboard:**

THREE DAYS supply - if you have to remain in your home for a significant period of time, ie prolonged period of snow *(take into account the number of people in your home)*.

Medication (prescription and standard medication, pain relief, flu/cold medication, first aid kit, etc); candles & matches (stored away from children); toilet rolls/toiletries; long life milk; dried/tinned food stuffs (do not rely on frozen food); bottled water; tea/coffee; high energy cereal bars; camping stove (plus spare gas); pet food, etc. **Note**: This is not an exhaustive list, you may wish to add additional items for your own comfort. Check and update your Emergency Store Cupboard regularly.

**Emergency Bag:**

Packed and ready - if you have to leave your home in a hurry/evacuated:

Printed/written list of all persons in household with their prescription medication and dosages.

First aid kit; antibacterial hand gel/disposable gloves; important computer information stored on disk/USB; bottled water; wind-up torch or torch with fully charged batteries; wind-up radio (optional); notebook and pen/pencil; snack bars/chocolate; toiletries. Special items eg; glasses, contact lenses, items for babies, family medication etc. Any other items you may need (toys, puzzles, etc) and items you may need for your pet.

**Emergency Bag:**

Items to put into your bag as and when you are evacuated:

Mobile phone (fully charged and credit loaded, if applicable); cash/debit/credit cards; useful telephone numbers and email addresses.

**Extreme Weather**:

**Cold Weather**: In cold weather ensure you have a good supply of warm, dry clothing to hand if you have to leave your home in a hurry.

**Hot Weather**: In hot weather, the main risks posed are:-

* **Dehydration** (body lacking sufficient water).
* **Sun** (ensure you have sun hat/sun protection cream & light clothing).

**Flood Emergency Advice:**

Floodwater rises rapidly so if there is a flood warning, don't hope for the best, ACT IMMEDIATELY.

**Make A Note Of These Handy Tips, They Will Be Of Use In Case Of Flooding:**

In the unlikely event of a flood in most areas of the Parish, there are a few 'flash points' that will flood from time to time - make yourself aware of these areas and be prepared. Do not drive into floodwater, the road might have been washed away and your vehicle could be swept into a swollen stream or river.

Check flood warnings at the Environment Agency website.

**If You Own Pets Or Livestock, Do You Know What To Do With Them If It Floods?**

**Think ahead – before a flood (Livestock)**

* + 1. Act early. Don't wait for a disaster to decide what to do.
    2. Draw up an evacuation plan for your livestock.
    3. Make sure you can be contacted in an emergency and keep phone numbers of people who can help you move your animals.

**If you have pets**

* + 1. Make sure you have suitable carriers for small animals.
    2. Keep a supply of food for evacuation.
    3. Bring all small animals inside and if possible, upstairs.
    4. Move food, bedding and fresh water to somewhere dry.

**CONTACT LIST - PARISH COUNCILLORS**

West and East Putford Parish Councillors (November 2019)

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| Pauline Geen: (Chairman) Lovelake, North Worden, West Putford, EX22 7UZ.  Tel: 01409 261537  Email: paulinegeen@yahoo.co.uk |
| Lorraine Drake: (Vice Chair): Common Moor, East Putford, EX22 7XP.  Tel: 01409 241005 |
| Steve Carter, Churston Ford, West Putford, Holsworthy, EX22 7UU.  Tel: 01409 240328.  Email: steve.carter54@btinternet.com |
| Mike Cornish, Sessacott Farm, West Putford, EX22 7XQ.  Tel: 01409 240348  Email: mtandlacornish@gmail.com |
| Jason Headdon, Clarks Cottage, West Putford, Holsworthy, EX22 7XF.  Tel: 07921 806 969.  Email. jheaddon@btinternet.com |
| Nigel Moulder, Cudjamoor Farm, East Putford, EX22 7XR.  Tel: 01237 451361  Email: nigel.moulder@hotmail.co.uk |
| David Pomeroy, Chapel Meadow, East Putford, EX22 7UG.  Tel: 01409 241550  Email: helenpomeroy1@googlemail.com |
| David Smith, 1 Mambury Cottages, East Putford, Holsworthy,  EX22 7UH.  Tel: 01409 240219.  Email: davidandtinasmith@yahoo.co.uk |
| Myles Thomas, Raleigh, East Putford. EX22 7UG.  Tel: 01409 241251  Email: mylesthomas15@gmail.com |
| Nicky Williams, Dyers, East Putford, Holsworthy, EX22 7UG.  Tel: 01409 240168.  Email: dyersdevon@gmail.com |
| Jim Wooldridge, Mandor, Milton Damerel, EX22 7NP.  Tel: 01409 261102 |
| Sue Squire, Parish Clerk, Haxlea, 2 Threeways, Bratton Fleming, Barnstaple, EX31 4TG  Tel: 01598 710526  Email: sue@suesquire.com |

**USEFUL CONTACT INFORMATION**

**EMERGENCY SERVICES**

DEVON & CORNWALL CONSTABULARY

www.devon-cornwall.police.uk

Emergency Calls 999

Non-emergency Police Enquiries 101

DEVON & SOMERSET FIRE & RESCUE SERVICE - www.dsfire.gov.uk

Emergency Calls 999

Headquarters Reception 01392 872200

SOUTH WESTERN AMBULANCE SERVICE

www.swast.nhs.uk

Emergency Calls 999

Non emergency calls 111

Reception (8am-5.30pm Mon-Fri) 01392 261500

ENVIRONMENT AGENCY

www.environment-agency.gov.uk

National Customer Contact Center 03708 506506

(8am-6pm Mon-Fri)

General enquiries Information for Public (24 hrs)

Floodline – including latest Flood Warning

0345 988 1188 or 0845 988 1188

TORRIDGE DISTRICT COUNCIL

www.torridge.gov.uk

Switchboard (office hours) 01237 428700

Switches to the Standby Officer

when office is closed

Standby Officer (out of hours) 01237 423200

Emergency Planning Officer 01237 428806

DEVON COUNTY COUNCIL

MY DEVON - CUSTOMER SERVICE CENTRE

www.devon.gov.uk

General Enquiries:

(8am-8pm Mon-Fri) 0845 155 1015

(9am-1pm Sat)

DEVON COUNTY COUNCIL HIGHWAYS

www.devon.gov.uk/road\_maintenance.htm

Road maintenance (8am-8pm) 08451 551004

Emergencies (8pm-8am) 01392 383329

**UTILITIES**

BT General Enquires 01525 290647

There are many telecoms suppliers, so we recommend you keep in a readily accessible place, the contact details for your own Broadband or ISP

GAS

www.nationalgrid.co.uk

**All Gas Leaks** 0800 111 999 – it is realized that there is no mains gas supply in the village but the details have been included to be useful to help others in another area who may be studying this document.

ELECTRICITY

www.westernpower.co.uk

**Power Cuts**

Via land line 0800 365 900

Via contract mobile 0330 123 5001

SOUTH WEST WATER

www.southwestwater.co.uk

**Water leaks (24 hours)** 0844 346 2020

RADIO STATIONS

**BBC Radio Devon**

Plymouth Reception 01752 260323

Exeter Reception 01392 215651

Newsroom 01752 234511

Travel Desk 0845 300 2829

**VOLUNTARY/WELFARE**

**ORGANISATIONS**

CITIZENS ADVICE – SOUTH WEST REGION

HQ Area Office 08444 111 444

RSPCA

Report Cruelty Line (24 hrs) 03000 1234999

SAMARITANS

General 0300 1234 999

24 hrs 08457 90 90 90

VICTIM SUPPORT DEVON

Victim Support (24 hrs) 0845 3030900

South West Victim

Care Unit (24 hrs) 0845 4566099

http://www.informedprepared.eu/

PATIENT TRANSPORT

(Not South Western Ambulance Service)

Contact number 0843 3575700

FIRST AID

www.redcross.org.uk/firstaid

DOMESTIC VIOLENCE

North Devon Against Domestic Abuse 01271 370079

North Devon Women’s Refuge 01271 321946

NORTHERN DEVON FOODBANK

Supreme House, Pitt Lane, Bideford, EX39 3JA open Monday, Wednesday & Friday.

10.30 a.m. to 1.30 p.m. *(07542 175785) Office: (01237 422243)*

In an emergency outside of these hours, they may still be able to help.

(For enquiries contact 07874 206438)

Holsworthy.

Pop-In Centre, Manor Suite, Memorial Hall

*Wednesdays 2-4pm*

Tel:  01409 255686

*Applicants can be referred from either Bideford or Bude Food banks.*

FARMING HELP

Confidential help for all in the farming community 0845 367 990 (7am to 11pm)

With thanks to Winkleigh and Hollacombe Parish Council for the template of part of this Emergency Advice.